

Rim Country Health & Rehabilitation has updated its Visitor Policy.

We are pleased to share that beginning Monday, March 29, 2021, Authorized Family Members, Caregivers and Friends will be able to visit loved ones so please read this “Need To Know” information.

Rim Country Health & Rehabilitation Visitors’ Policy (03.29.2021)

All visitors must be screened at the front desk (main lobby entrance) -- at which time they will be given a mask, sanitize their hands and given a visitor badge.

Visitors must wear their badge and mask at all times. This tells RCH that the visitor has already been screened in and are safe to be visiting the resident(s).

- Visitations are **by appointment only** and *must be made with Rebecca at least a day in advance by 4 pm*, before she leaves for the day.
- Visiting hours are **Monday – Saturday 9a-4p**.
No visitors should be here beyond 5pm as that is the last 1-hour block for visiting.
- Visiting time is for **45 minutes** due to the sanitizing requirements of Housekeeping. At :45 of the hour Housekeeping will arrive to meet the adequate time designated for cleaning the area before the next visitor comes at the top of the hour.
- Visits should be conducted in the Designated Visiting Areas on each unit.
- No in-room visits should be conducted unless special arrangements have been made.

If an in-room visit has been arranged, the visiting time is only for 45 minutes as well. If the resident has a roommate, arrangements need to be made to allow for the resident to have privacy for a visit, if needed, and must adhere to infection control practices.

- The visiting area(s) will be sanitized after each visit (including if a visit was conducted in a resident room, the resident room high-touch surfaces will be cleaned). RCH is great at working as a team and ensures the visiting areas are cleaned after each visit between visits. We pride ourselves on working together and communicating with the goal of maintaining infection control practices as best as possible.
- Visitors, if a resident requires more time to rise and shine, this may delay the visit and/or shorten the visiting time. The visit is still required to end at a quarter ‘til

the hour.

- *Visitors, please practice safety protocols* by socially distancing from the resident, the staff and other residents regardless of your vaccination status.
- A resident who is fully vaccinated can choose to have close contact with their visitor, including touch, but the visitor still needs to maintain social distancing from staff and other residents.

The resident and visitor both need to wear a mask at all times.

RCH looks forward to seeing smiling faces again! If there are any items you'd like to review with RCH on the Visitor Policy, please reach out before you arrive at the RCH main lobby at this number: (928) 474-1120.

**RCH is committed to doing *Whatever It Takes* to keep
our Residents and Community safe**

We're Here When You Need Us.